



# WIX

How to fulfil Wix  
print on demand  
orders with Prodigy



prodigi

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## Introduction

Our powerful [Wix integration](#) enables you to automate the fulfilment of your Wix print on demand orders for seamless, hands-off order processing. You do the selling – we'll handle the printing, packing and shipping.

Simply connect your store, configure your products, then leave the rest to us. Here are just some of the benefits you can expect when fulfilling your print on demand Wix orders through Prodigy:

- Full access to Prodigy's range of products
- Free image library
- Automatic order processing
- Fast, flexible fulfilment
- Order status updates for you and your customers

Once you've created your [Wix store](#), signed up for your free [Prodigi account](#) and listed your [print on demand products](#), you're ready to integrate! All it takes is two easy steps:

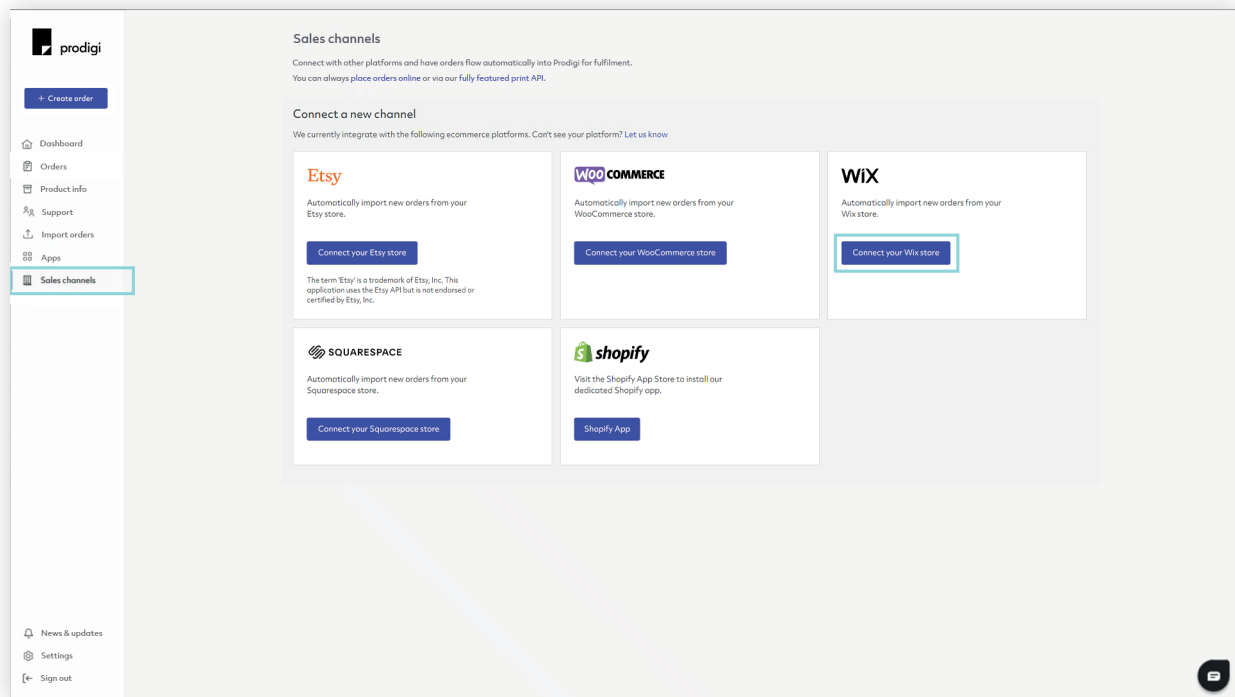
1. Connect your store
2. Configure your products

## So, let's get started!

# Connecting your Wix store

Effortlessly connect your Wix store to Prodigy

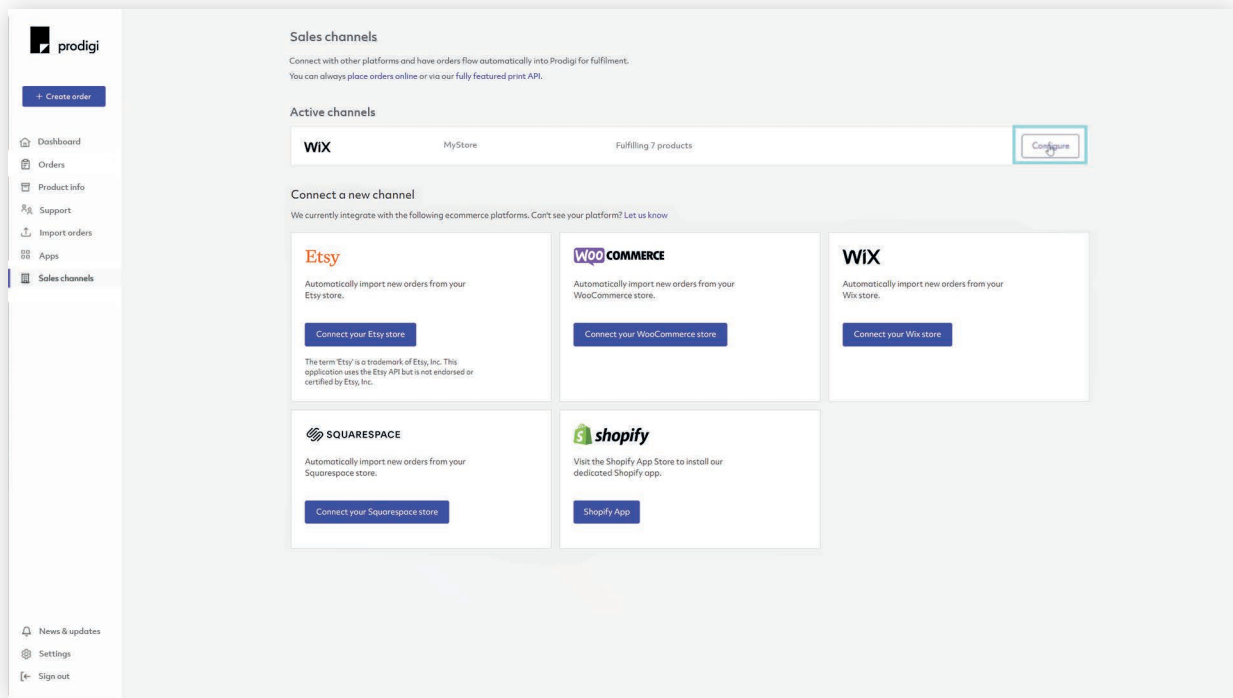
1. [Log in](#) to your Prodigy dashboard
2. Select 'Sales channels' from the menu on the left-hand side
3. Click 'Connect your Wix store' on the Wix tile
4. Wait until you receive an email from us confirming your Wix store connection before completing step two – how quickly we're able to connect your store depends on how many products you have



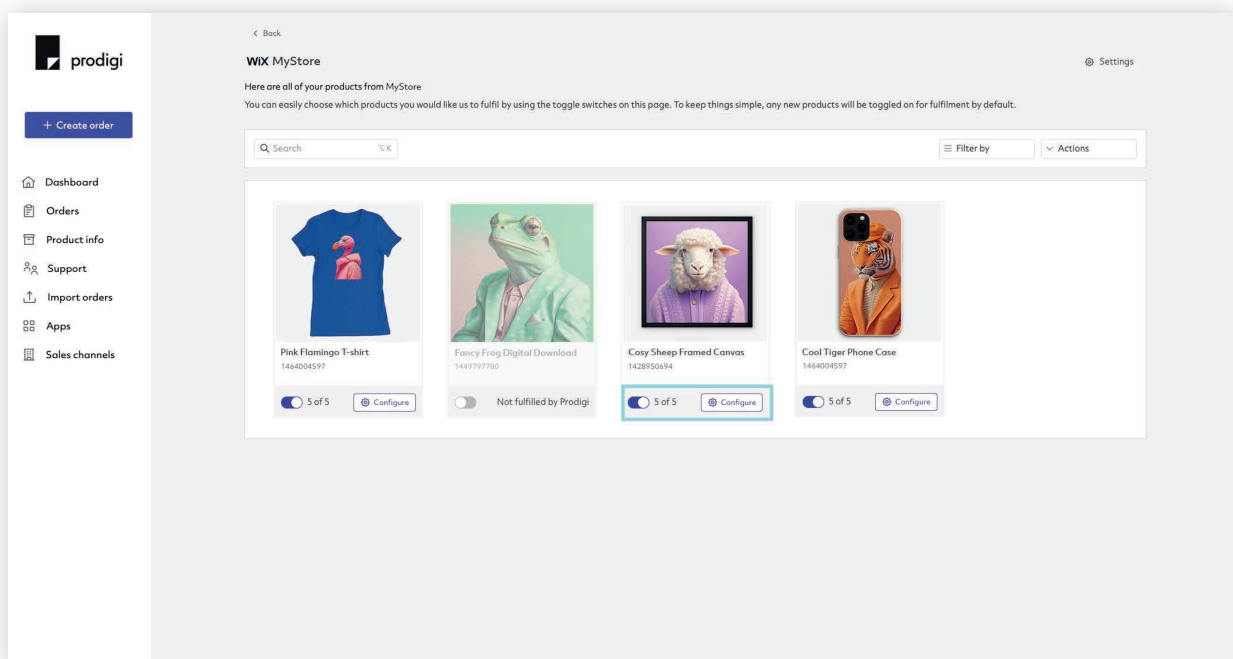
# Configuring your products

Configure your Wix print on demand products for automatic fulfilment

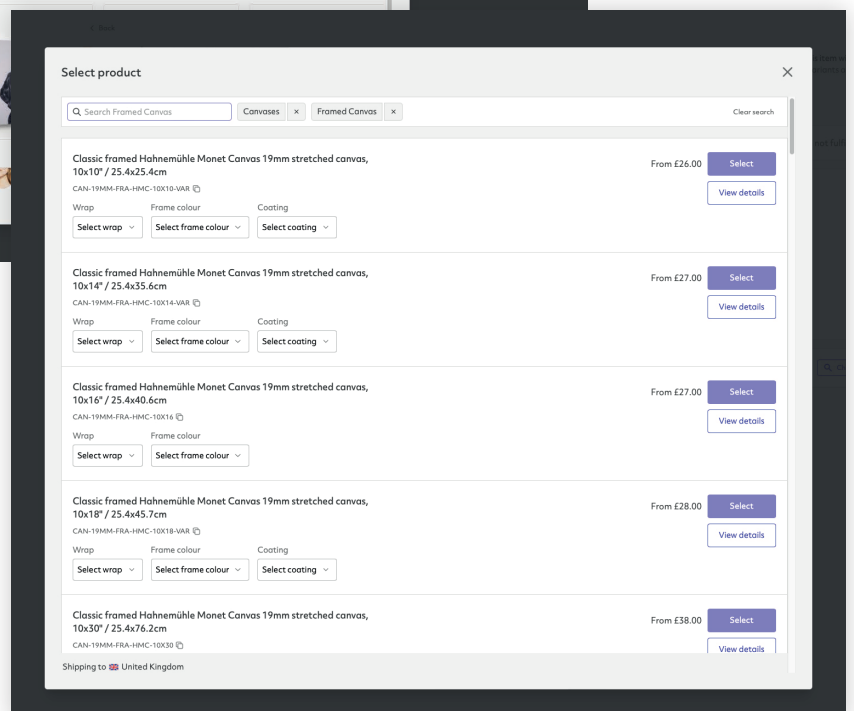
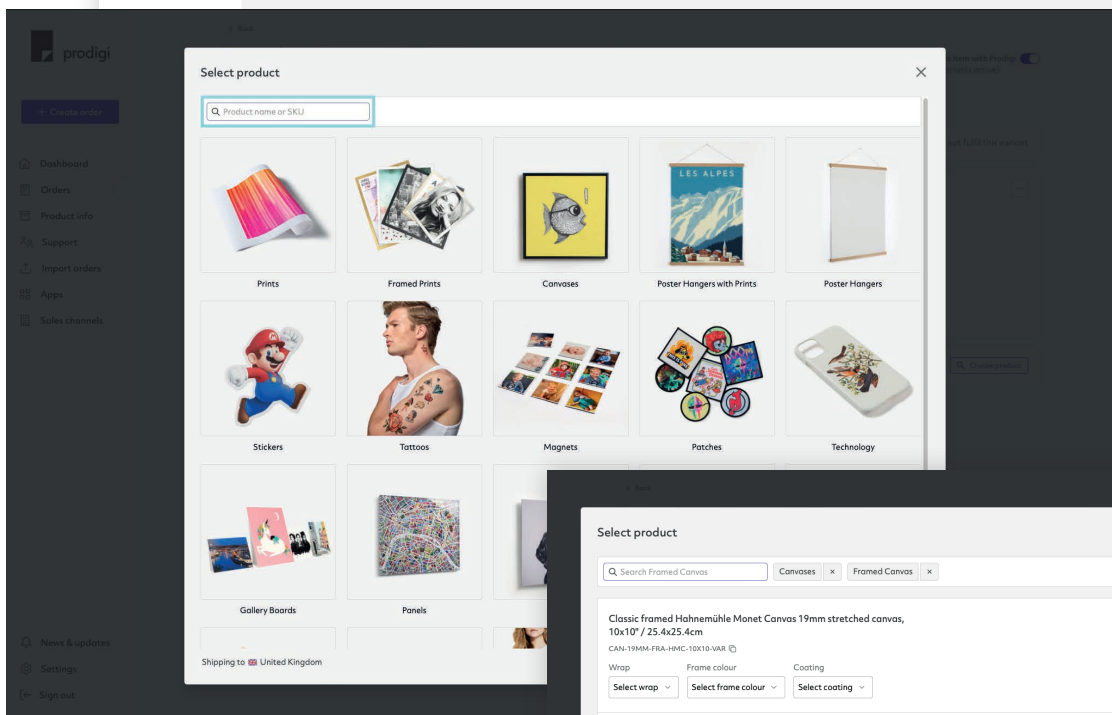
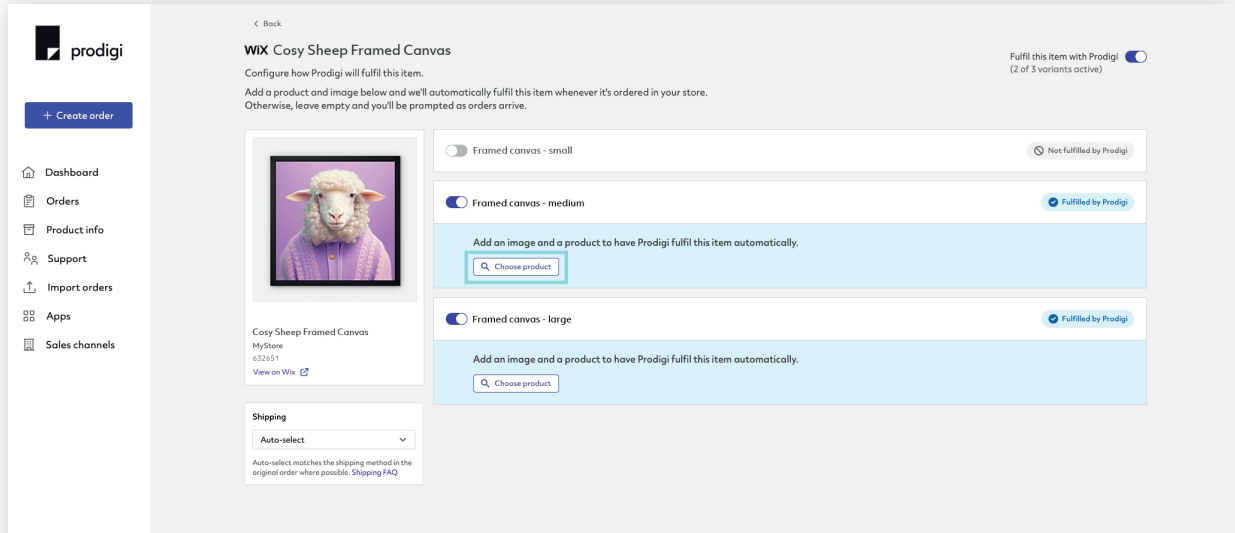
1. Upon receiving your Wix store connection confirmation email, [log in](#) to your dashboard
2. Select 'Sales channels' from the menu on the left-hand side
3. Click 'Configure' on your new Wix store connection



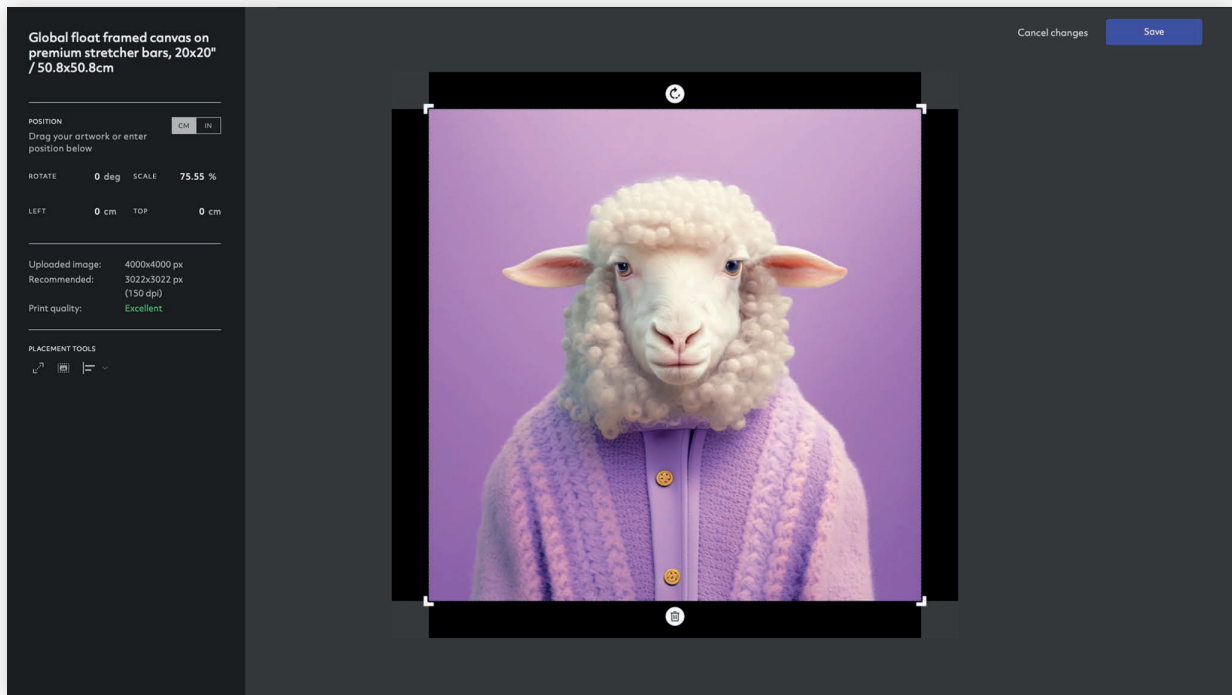
4. For any products that you'd like us to fulfil, simply activate the purple toggle. Products that are toggled off and greyed out will not be fulfilled by Prodigy
5. Next to the purple toggle, you'll see the number of available variants for each product, all of which will be automatically enabled by default, i.e. 3 of 3. These can be toggled on or off within the product set up



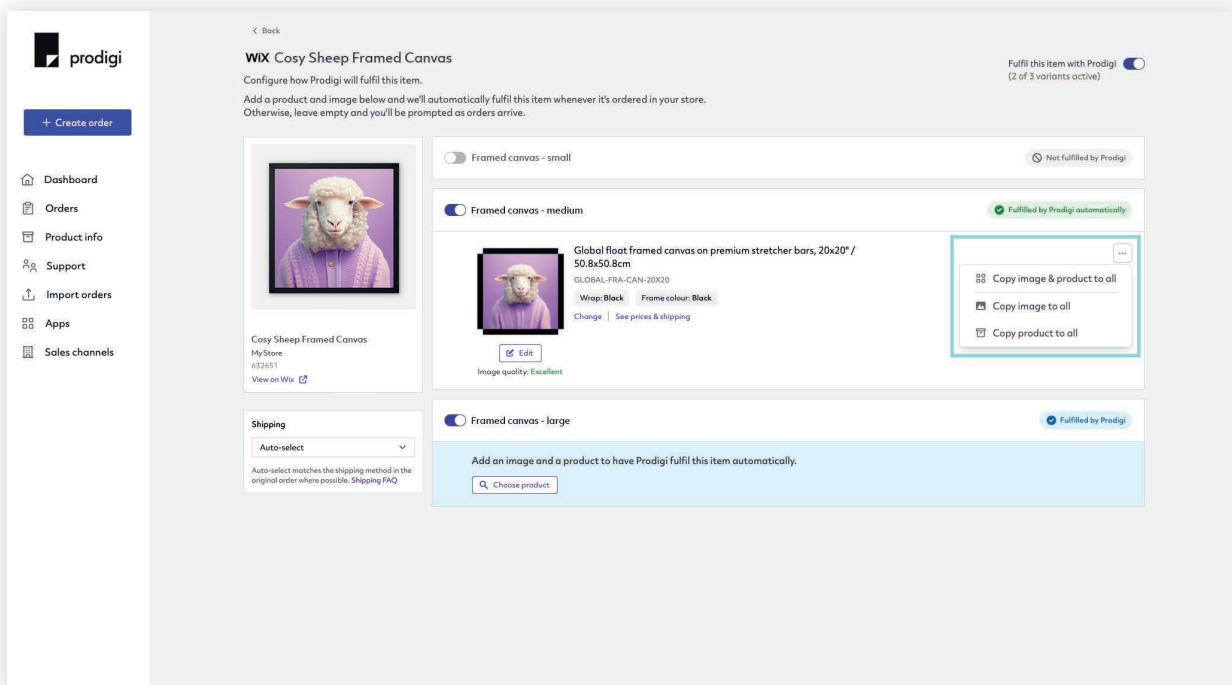
- To set up products and variants, click **'Configure'** on the relevant product
- Ensure variants that you do not want Prodigy to fulfil are toggled off and greyed out
- For variants that you do want Prodigy to fulfil, click **'Choose product'**, search the Prodigy catalogue and select the relevant product. For some products, you'll need to select specific specifications, such as frame colour or finish, as part of this configuration



9. After selecting your product, you can then upload your artwork and click 'Save' to enable fully automatic fulfilment. For orders that require personalisation or manual review, please refer to the section below, titled 'Personalising or reviewing orders'

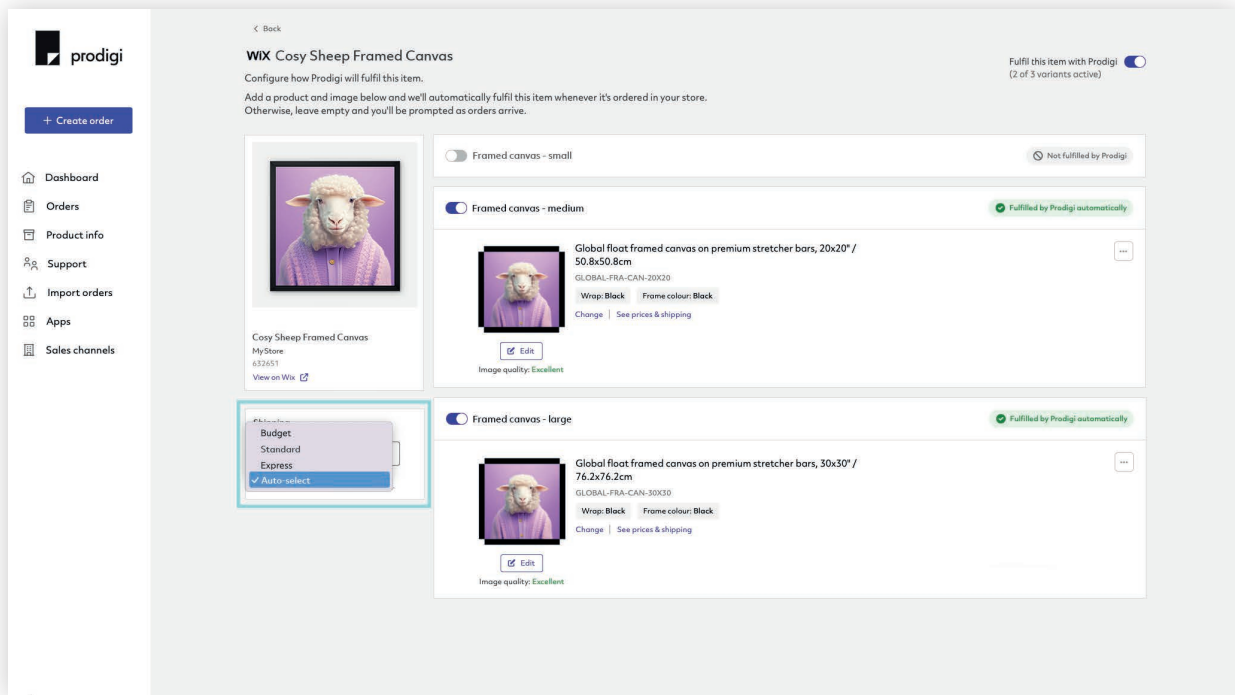


10. Once you've connected your product and / or uploaded the image for a variant, you can click the three dots on the right-hand side to copy either the selected product or image (or both) to all variants toggled on for automatic fulfilment by Prodigy



11. If you do choose to copy the product to all variants, you can then hit 'Change product' and update variant specifications such as size, finish, frame colour, etc.
12. To change an image on a product configured for automatic fulfilment, simply click 'Edit', select the bin icon at the bottom to remove and upload a new image, then hit 'Save' to finish

13. To set up shipping, click on the tile labelled **'Shipping'**, select the desired shipping option (Budget, Standard, Express or Auto-select) from the drop-down menu and your choice will be saved automatically for that product. Auto-select pulls in the shipping selected by your customer during the checkout process. For example, if you offer a choice of all three options in your store, we'll select the service for shipment when we fulfil the order. By default, we send all Wix orders via Auto-select

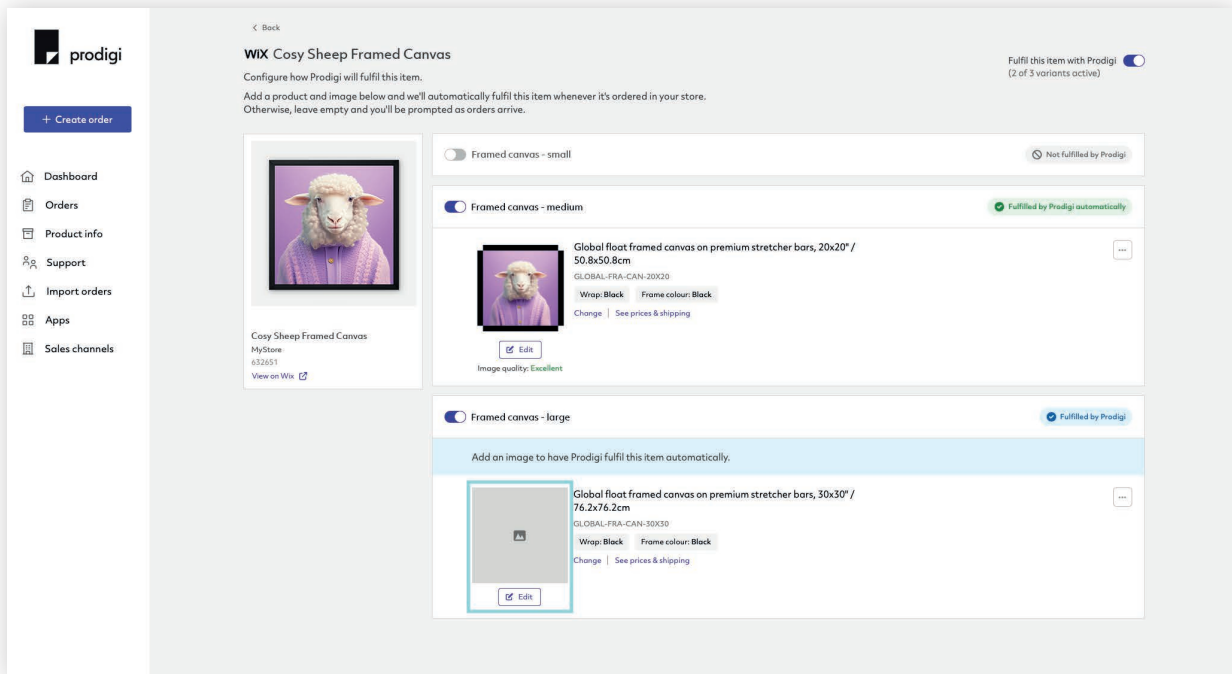


14. Orders placed on your Wix store for products configured for automatic fulfilment will be automatically sent to Prodigy for printing, packing and shipping. Orders set up for automatic fulfilment cannot be cancelled once they've been received

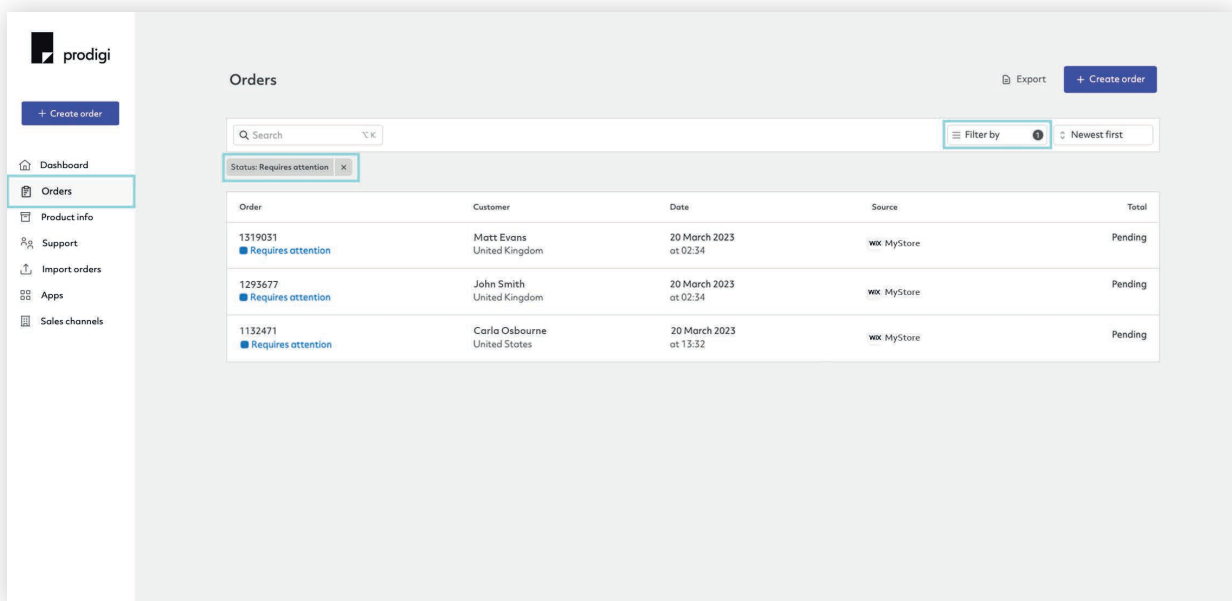
# Personalising or reviewing orders

Easily personalise or review your print on demand Wix orders before submitting them to Prodigy for fulfilment

1. We'll notify you when you receive an order for a product that has not been set up for automatic fulfilment, i.e. a product has been selected but an image hasn't been added



2. Upon receiving an order notification alert, [log in](#) to your dashboard
3. Select 'Orders' from the menu on the left-hand side
4. Filter by 'Requires attention' to view any orders that need personalising or reviewing



5. Make any necessary changes or adjustments, such as uploading your custom image

The screenshot displays the Prodigy order management interface. On the left is a sidebar with navigation links: Dashboard, Orders, Product info, Support, Import orders, Apps, Sales channels, News & updates, Settings, and Sign out. The main content area shows an order for 'Order 1319031' with a status of 'Requires attention' and a timestamp of '4 October 2022 at 11:35'. A 'Submit' button is in the top right. The order is divided into two sections: 'Ready' and 'Required: Product'. The 'Ready' section lists an item 'Cosy Sheep Photo Print' with a cost of £0.25, quantity of 2, and total of £0.50. It includes a product image of a sheep and buttons for 'Edit' and 'Change'. The 'Required: Product' section lists an item 'Cool Tiger Poster' with a cost of £5.95, quantity of 1, and total of £5.95. It includes a placeholder image and a 'Choose product' button. Below these sections is a 'Cost summary' table and a 'Tax summary' section. The 'Cost summary' table has columns for 'Items', 'Cost', and 'Total'. The 'Tax summary' section has a checkbox for 'I declare that this order has already had sales tax collected.' On the right side, there are three panels: 'Summary' with customer details and order reference, 'Address' with shipping address and contact information, and 'Shipping' with a dropdown for 'Budget: £5.95'. There is also a 'Packing slip' section with an 'Add packing slip' button and a note about global prints.

Order 1319031  
Requires attention · Matt Evans · 4 October 2022 at 11:35

Ready

| ITEM                                                                                                                                                      | Cost  | Qty | Total |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-----|-------|
| <b>Cosy Sheep Photo Print</b><br>Product Type<br>Professional C-Type, Silver Halide, Lustre Print, 3x4"<br>GLOBAL-PRO-354-PRO<br>Image quality: Excellent | £0.25 | 2   | £0.50 |

Edit Change

Required: Product

| ITEM                                                            | Cost  | Qty | Total |
|-----------------------------------------------------------------|-------|-----|-------|
| <b>Cool Tiger Poster</b><br>Product Type here<br>Choose product | £5.95 | 1   | £5.95 |

Cost summary

| Items    | Cost  |
|----------|-------|
| Items    | £0.50 |
| Shipping | £5.95 |
| Tax      | £1.29 |
| Total    | £7.74 |

Tax summary

☐ I declare that this order has already had sales tax collected.

Summary

Matt Evans  
United Kingdom  
2 items, £7.74  
Order reference  
Computer Creation Team Order  
MyStore

Address

Mr Matthew Jones  
15 Tottenham Way  
Wigan  
Lancashire  
WN1 1AA  
United Kingdom  
t: 019 251 8888  
e: matthew.jones@prodigy.com

Shipping

To United Kingdom  
Budget: £5.95

Packing slip

Add packing slip

Only included for global prints, frames and canvases shipped from UK, EU and USA. Packing slips are printed as black & white A4.

6. Click 'Submit' to send us your order for fulfilment.

## Fulfilling your order

As soon as we receive your order, we'll get started on the fulfilment.

Each order is automatically routed to the print facility closest to your customers via our [global print network](#), before being printed, packed and dropshipped direct to your customers.

During the order fulfilment stage, order status updates will be made available to you from within your Wix account, including confirmation of when your order has been dispatched and any relevant tracking details.

## Got a question?

Our [Integrations FAQs](#) should have the answer! If not, feel free to get in touch with us by emailing [support@prodigi.com](mailto:support@prodigi.com), and one of our friendly customer support advisors will be more than happy to help.

